

Last Updated January 1<sup>st</sup> 2020

1. **Copyright & Restrictions**

1.1 All information, literature, handouts, strategies, calculations, product and materials pertaining to Accelerated Outcomes Signature Program (The 'Program') or The Accelerate Outcomes Mastermind Club remain the Sole Property of Elite Corporate Fitness Limited T/A Adam Ian Strong, related event organisers and must not be duplicated or transmitted in any way.

2. **Information Only**

2.1 You are fully aware that live events and the digital program (Accelerated Outcomes Signature Program) constitutes 'Information Only' and does not constitute financial recommendations or advice. The Program instructors are not qualified to provide legal, tax, accounting or financial advice, and the information provided to you by the Program instructors is not intended as such. You should refer all legal, tax, accounting, and financially related inquiries to appropriately qualified professionals.

2.2 You are fully responsible for 'doing the work.' You are not hiring us as a consultant and we are not responsible for any work product or results for you personally or your business.

3. **Program Participation**

4.1 We are committed to providing all Program participants with a positive Program experience. By purchasing this product/service, you agree that the Company may, at its sole discretion, terminate this Agreement, and limit, suspend, or terminate your participation in the Program without refund or forgiveness of payments if you become aggressive, disruptive or difficult to work with, if you fail to follow the Program guidelines and fulfill your action plans in a timely and effective manner, or if you impair the participation of Programme instructors or participants in the programme. We respect your privacy and must insist that you respect the privacy of fellow Program participants and instructors

4. **Term**

5.1 For 'The Accelerated Outcomes Signature Course' the Company shall maintain a members Area that will include video, audio and written lessons, templates, worksheets, checklists, slide decks and other training and support information. You shall have access to this Program Area for a period of up to 3 calendar years. This can be access via [www.productivitysystem.net](http://www.productivitysystem.net). You will receive a email with your login details.

## 5. **Cancellation Policy**

Purchased, tickets cannot be transferred, exchanged, refunded or returned unless the event is cancelled, moved to another date, or if details of the event are significantly changed after an order is placed (significant changes being a change of venue or show time).

Every occasionally, an event may need to be cancelled or postponed by us, a keynote speaker or venue for a variety of reasons. Venues are also subject to change. As soon as we are notified of any amendments we will contact all customers by email and by text message. If the event has been cancelled, you will be entitled to a face value refund, as the booking and transaction fees are non-refundable. If an event is rescheduled or moved venue, you are usually given the option of retaining your tickets for the new date/location, or claiming a face-value refund.

The email or text message will contain details on how to obtain this refund, or you can contact us by email on [hello@adamstrong.net](mailto:hello@adamstrong.net) for more information. In the event of an event being cancelled or postponed, Elite Corporate Fitness LTD or it's promoters cannot be held responsible for any costs incurred by the customer for travel, accommodation or any other related service. The right to admission to an event is reserved by the promoter and event venue, who may take health and safety, environmental and security concerns into account at their reasonable discretion, and may from time to time carry out security searches.

Elite Corporate Fitness LTD would advise customers that no refunds will be offered to customers who are refused entry or ejected from a venue on account of late arrival, declining to be searched, abusive, threatening, drunken or other antisocial behaviour (including smoking in no smoking areas), carrying offensive weapons or illegal substances, or making unauthorised audio, video or photographic recordings.

By purchasing you agree that the tickets are for the personal use of you and will not be resold or transferred. Any resale or attempt to resell the tickets at a price higher than purchased will result in your orders being cancelled without prior notification.

In order to prevent fraud and to protect both parties, you may be asked to provide additional information after your booking so that we can verify your purchase.

We reserve the right to cancel any order that further to investigation we deem to be possibly of a fraudulent nature. These checks may include, but not be limited to, a request to be provided with an original credit or debit card statement, attempts to contact a customer by telephone, reference to records to check for other fraudulent activity at an address.

If you have purchased a digital product such as the 'Accelerated Outcomes Signature Course' under English Law you are entitled to a full refund within the 7-day cooling off period after the date of purchase. After that time you are not entitled to any refund under no circumstances whatsoever. This doesn't affect your statutory rights.

We will not share your personal information with third parties for marketing or any other purposes without your consent unless where required by law.

If you purchased something from us, you may be contacted with relevant promotions, offers or information that you have expressed an interest in or that might be of interest to you. If you pay by Credit/Debit card, your card details (Last four digits of card number, expiry date and the name on the card) will be stored on our Client Relationship Manager (Stripe). If you wish to remove these card details from our system, please email us on [hello@adamstrong.net](mailto:hello@adamstrong.net). If you do not wish to receive further updates, please unsubscribe using the link found in the emails, or by emailing [hello@adamstrong.net](mailto:hello@adamstrong.net) with Unsubscribe in the subject and using the email address you're receiving mail from us.